

Festival of Sail Volunteer Guidelines

Standards of Conduct

You are representing Festival of Sail in your dealings with the public and we expect you to be courteous, friendly, respectful and helpful at all times. Courtesy, patience and professionalism are a requirement for our volunteers. We expect you to arrive on time, appropriately attired and ready to work ,and to have fun.

You are responsible for any equipment assigned to you, and it should be returned in the same condition as it was issued.

Discrimination and sexual harassment are illegal and will not be tolerated.

This is a drug and alcohol free environment. No smoking while volunteering for the Festival.

Safety

Safety first is the rule. No task is so important that safety is ignored.

In case of an emergency, remain calm. Notify the nearest Security person, law enforcement official or Festival Staff person. There will be several people in each Village helping with Security. If you have a radio, limit radio traffic to bare essentials.

Dress Code

Dress shall be neat and appropriate. For safety reasons, no high heels, no sandals and no flip-flops.

Site Familiarization

Make sure that you are familiar with the Village where you are assigned. There will be hand-outs for our volunteers, showing the Village area. You should be able to direct the public to these areas:

1. First Aid
2. Information
3. Restrooms
4. Ticket Booth
5. Food
6. Exits

Thank you for your time and energy in volunteering for this event. We appreciate you and we could not do this without you! We hope that you enjoy your time on our volunteer team and that we will see you again next year..